

Member Satisfaction Survey

This survey focuses on your day-to-day experiences in your club. Your input is valuable and will be used by all of us to make our club even better. There are no right or wrong answers; we simply ask for your honest opinions. Thank you for taking this survey.

1. Overall, how satisfied are you with your membership in your Woman's Club?

- Satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Dissatisfied

2. Indicate your agreement with the following statements

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
Club meetings are a good use of my time					
My club does a good job involving new members					
My club's members care about one another					
My club reflects the demographic profile of the community					
My club actively seeks to involve all members in club sections, projects, and activities according to our interests, skills, and availability.					
The amount of fundraising activities is appropriate					

3. How would you rate the following aspects of our monthly meetings?

	Excellent	Good	Fair	Poor	Very Poor	N/A
CFWC Updates						
GFWC Updates						
Length						
Time for socializing						
Variety of program topics						
Location						
Meeting time and day						
Meals or refreshments						
Speakers						
Business session						
Chairman reports						
Other:						
Other:						

4. What is your opinion about the club service projects?

	Just right	Too many	Too few
Number of general service projects			
Number of community based service projects			
Number of International service projects			
	Agree	Disagree	No Opinion
Service projects are well organized			
Service projects make a difference in the community			
Service projects are meaningful to me			

5. What is your opinion about the club sections and interest in participating?

	Interested	Not interested	Already participating
Bunco			
Crafts			
Entre Nous			
Golf			
Literature			
USO			
Veterans Affairs			
Citizenship			
HOBY			
Spiritual Values			
Health			
Domestic Violence			
LEADS			
CA History, Landmarks & Museums			
Legislation			
Police K-9			
Fine Arts			
Music			
Theater			
Natural Resources/Penny Pines			
Scholarships			
Community/City Issues			
Other:			
Other:			
Other:			
Other:			
Other:			
Other:			

6. Considering club communication and responsiveness, indicate your agreement with the below statements.

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
My club does a good job communicating with members					
My club does a good job listening to members					
My club seeks input and ideas from members					
My club regularly acts upon members input and ideas.					
I am comfortable with the pace of change in my club					
My club works to update club Bylaws to meet member needs.					

7. Indicate your agreement with the following statements about the value of your membership.

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
I feel welcome in my club					
I make viable connections through my club					
My club provides opportunities for me to engage my passion and or talents/skills					
My experience is worth the money I spend					
My experience is worth the time I give					
My family sees value in my membership					
My friends see value in my membership					
Through the club I make a difference and create change for the better.					

8. Indicate your agreement with the following statements about club engagement

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree
I invite family, friends, and colleagues to the club events					
I invite prospective members to join the club					
I frequently participate in club meetings, projects, and sections.					
I am proud of my club					
Other:					
Other:					

9. Thinking about the value proposition, how would you rate the following?

	Too low	Just right	Too high	N/A	Comments
Membership dues					
Meals at monthly meetings					
Club event costs					
Requests for donations					
Ad cost in yearbook					
Other:					

10. What Hobbies do you enjoy the most?

11. What outings do you enjoy the most?

12. If you could create the ideal club experience, what would it look like?

13. What areas about the club do you wish would be improved?

Thank you for taking the time to complete this survey. Your feedback is very important to us.